भारत सरकार संचार मंत्रालय, डाक विभाग

डाक जीवन बीमा निदेशालय

चाणक्यपुरी डाक घर परिसर, चाणक्यपुरी, नई दिल्ली-110021 Government of India

Ministry of Communications, Department of Posts

DIRECTORATE OF POSTAL LIFE INSURANCE Chanakyapuri Post Office Complex, Chanakyapuri, New Delhi-110021

F.No: 28-03/2019-LI

Dated:28.07.2025

To, **Deputy Divisional Manager(PLI)**O/o The Chief Postmaster General
Kerala Circle-695033

Sub: Changes in Promotional and Incentive Structure of PLI/RPLI-regarding.

2. In connection with your letter No. LI/4-8/2024 Thiruvananthapuram-33 dated 25.06.2025, the pointwise clarification is tabulated below:

S1.	Issue	Para (vi) of PLI	Clarification
No.	the secondary and the	Directorate OM No.	
	complete to be seen and the	28-03/2019-LI (1) dated	
		19.03.2025	
(i)	Whether the DE/GDS will be eligible for renewal incentive for three months after discharge or superannuation, regardless of whether they get enrolled as a Field Officer during that period.	Incentive after discharge to DE/GDS: DE/GDS will continue to earn renewal incentive even after the superannuation / discharge from service till the renewal premia on the policies procured while in service, is received provided he/she enrols himself/herself as Field Officer within three months of superannuation / discharge from service.	DE/GDS will have to enrol themselves as Field Officer within three months after superannuation / discharge then only they will be eligible and continue to earn renewal incentive on the policies procured while in service. The incentive for the period from the date of superannuation / discharge will be kept on hold till expiry of three months period or till the time the superannuated/ discharged DE/GDS enrols as FO, whichever is earlier.

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	(ii)	Can the termination of the agent ID for a DE/DGS, who has been discharged from service, be initiated only after the prescribed three-months period, even if the agent is unwilling to get enrolled as a Field Officer?	If, the agent not enrolled within the prescribed period of three months after superannuation / discharge, the agent ID will be terminated after three months.
	(iii)	Whether the entitlement to the renewal incentive will	In case the superannuated
-		get permanently forfeited	/ discharged DE/GDS fails to enrol as FO within
		in cases where the DE/GDS fails to enrol as a	three months after superannuation/
		Field Officer within the	discharge, the incentive
		prescribed time limit of three months on	for the period after superannuation/
		superannuation/discharge,	discharge will be
		even if renewal premiums for policies procured by	forfeited.
		them during service	
L		continue to be received?	

3. This issues with approval of the competent authority.

Girish Chandra Lakhera)
Deputy Divisional Manager-I